

August 18, 2026

Dear CBA Parents and Guardians,

Welcome to the 2026/27 school year from the Chartwells K12 Team. My name is Patrick Rowe, and I am the Director of Dining Services at Christian Brothers Academy. We are all excited to be back and look forward to feeding your students this year! I wanted to go over a few items to help make your child's experience here in the cafeteria as smooth as possible.

First, to all the new parents and guardians, we always accept cash payments at our registers; however, our preferred method of payment is through **MySchoolBucks**, (www.MySchoolBucks.com) or the mobile app, which I highly recommend. There you can set up payment methods, automatic refills, and low balance alerts. You cannot set up the account until your student's information is added to our POS (Point of Sale) database. Your child's information will be added shortly, so please be patient. As stated, we always accept cash payments in the meantime.

Next, in addition to adding funds through MySchoolBucks, we can add funds to your child's account directly through our POS in the cafeteria. In this case, **we also accept personal checks made out to Chartwells K12**. Unlike online transactions, we do not charge a service fee, and you will still be able to track your student's balance online. If you wish to do this for the start of the school year, please send in a check on the first day of classes.

We always try to move the students through the server as quickly as possible, but occasionally there are backups in the line. This year we will be streamlining some of our offerings to serve as efficiently as possible while still giving your student many options. Please understand that any changes made are intended to maintain our efficiency and ability to serve high-quality lunches to all students.

Like last year, if a student has a \$0 balance, they will be sent to the office to get a lunch pass until the account has been refilled. We track those passes and parents will be contacted. Once the account is funded, we will charge the account for any accumulated lunch passes. Please be advised that if this occurs, funds deposited into their account may be used quickly to cover these "misc" charges. Please help us and your student avoid this situation by setting up autopayments and low balance warnings on your MySchoolBucks account. Also, be aware that online payments may take time to process and appear on the student's account; auto-refill is your best option to avoid delays. Checks deposited by the cashiers are available immediately.

Finally, we are doing our best to keep pricing consistent with last year. The price for a lunch combo is \$6.00 and includes either a cheeseburger or chicken sandwich with a side and bottled water or tea, or pasta with sauce and garlic bread, or two slices of pizza with a beverage. The entrée, large salad, deli sandwich, or wrap will be \$7.00 (side and beverage not included). We feel this is fair pricing for the quality and quantity of our school lunches.

We have a variety of a la carte options as well, including candy, snacks and beverages. If you have any questions or concerns, I can be reached at Patrick.rowe@compass-usa.com. Thank you for your time, and I look forward to a great school year.

Sincerely,

Patrick Rowe
Director of Dining Services/ Christian Brothers Academy